



YMCA OF SNOHOMISH COUNTY CANCELLATION POLICY

All YMCA of Snohomish County memberships include a 30-day money back guarantee. **Full refund granted if request is made within 30 days of joining the Y.** Members can also initiate a hold on their membership up to 3 months per calendar year. Learn more about our [Membership Hold Policy](#).

Refunds may be available due to extenuating circumstances or financial hardship. Memberships do not automatically cancel due to inactivity. Members must provide written notice to stop their membership from automatically renewing. We require three day's notice in writing prior to your billing date to cancel your membership.

Members can email info@ymca-snoco.org or call 425 374 5779 to initiate a membership cancellation. Please make sure to provide your name, date of birth, and home branch.

All cancellations are effective on either the 1st or the 15th of each month.

Members who wish to cancel their membership after 30 days of joining may do so. The cancellation will occur at the end of their current 30-day membership cycle. We do not prorate remaining monthly membership value.

Members must have an active membership through the end of any registered programs to receive facility member pricing. If a membership is canceled before the end of program you will be charged the difference in fees.

YMCA Annual Memberships

Annual, Semi-annual or quarterly members will be refunded their unused portion of their memberships based on their cancellation date via original method used. If that is no longer an option, a check will be mailed out 7-10 business days to the address we have on file.

YMCA Initiated Cancellations

When Y staff terminate a membership for reasons such as member behavior, staff error, or another circumstance, refunds are issued back to the original payment method. If the original payment method is no longer active or was in the form of a check, cash or ECT payment, the refund will be processed as a check to be mailed to the member's address in the system.